

Version 9.15 - 3rd Quarter 2012, last build was 0055

| Type | Functional Area | Description |
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| Enhancement | Microchip Interface | Microchip Interface Service released. |
| Enhancement | Microchip | Added functionality to validate microchip ids for major providers. |
| Enhancement | Photos | Tweaked photo compression processing to fully utilize file size settings. |
| Enhancement | Reporting | Enhanced Shelter statistics to show 'average length of stay'. |
| Enhancement | Web uploads | Removed Pets911 interface. |
| Enhancement | Animal Control module | Incident file cabinet now shows Incident reason(s) |
| Enhancement | Conversion | Petpoint conversion functionality added (we can only convert closed cases, no medical is converted). |
| Enhancement | Accounting | Added edit to payment so that refunds cannot exceed the balance owed to a person. |
| Enhancement | Data cleanup | Added logic to find animals with no species/no history and purge their record. |
| Enhancement | Users | Added logic to screen module history records using user module restriction settings. |
| Bug fix | Users | Corrected bug to restrict users from viewing activity by module. Add message when a user is restricted. |
| Bug fix | Donation module | Corrected bug message "SetViewto1" when a person is linked to donation record. |
| Bug fix | Photos | corrected bug for error when a zero-size photo is attached. |
| Bug fix | Animal Control module | Corrected positioning on animal list when multiple animals are linked to an incident. |

Version 9.15 - 2nd Quarter 2012, last build was 0044

| Type | Functional Area | Description |
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| Enhancement | Web uploads | For Adopt-A-Pet, removed code to auto-delete photos from their database. Their import has been upgraded modified to do this. Note: this creates a noticeable improvement in the performance of uploads from Shelter Pro to their FTP server. |
| Enhancement | Accounting | Improved SQL retrieval performance for larger historical volume customers. |
| Enhancement | Touchscreen Kiosk | Reworked kiosk screen formats to support higher resolution settings above 1024 X 768. |
| Enhancement | Map function | Enhancement to properly support calls to GOOGLE maps for IE with the latest Google search bar. |
| Enhancement | Incidents | Incidents-at AT LOCATION date/time stamp for location arrival time. |
| Enhancement | Photos | Added functionality to automatically resize photo file sizes during the 'add photo' process. (note, you must download wwImaging.dll to your data folder for this functionality to be available). |
| Enhancement | Medical | Added 'scheduling' of post-treatment items to each of the 3 medical categories (diagnostics, meds/vaccs, services). |

Version 9.15 - 1st Quarter 2012, last build was 0024

| Type | Functional Area | Description |
|-------------|------------------|--|
| Enhancement | Reports-payments | Modified the Activity Payment Summary (r_paymentregister3) to put the 'end of report' grand totals on a new page. |
| Bug fix | Incidents | Incident (View Only) screen, address was not showing correctly. |
| Enhancement | Medical | Inceased the size of the Medicate dosage field to allow more digits for dosages. |
| Enhancement | Accounting notes | Added customize switches to turn off/on printing of charge and payment notes on Invoices, Account Statements, and Unpaid Charges statements. |
| Bug fix | Date calcs | Corrected bug in Elapsed Days calculation that was being caused by leap years. |

Version 9.15 - 4rd Quarter 2011, last build was 0023

| Type | Functional Area | Description |
|-------------|-----------------|--|
| Enhancement | Animal IDs | Added ParmID.DurationDays and logic to calc expiration dates using the days data. |
| Bug fix | Medical | Case Medical/Service, the 2nd item in the quick pick would automatically set the case status to quarantine no matter which med service was defined for this item. Removed to the call 'SetCaseStatusToQuarantine()' in the code. (this was also fixed in 9.14.0123). |

| Version 9.15 - 3rd Quarter 2011, last build was 0020 | | |
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| Type | Functional Area | Description |
| Bug fix | Web uploads | Removed the code to show an error message when running in background mode as this was leaving scheduled tasks in a 'running' status. (this was also put in 9.14.0122). |
| Enhancement | Animal ID reports | The Pet Owner list was code to screen out the bad addresses, but was only using the bad address indicator on the ADDRESS table. This was modified to also screen out bad addresses using the ADDRLINK table's badaddr indicator as well. |
| Enhancement | Person database | Added the personkey (#xxxxx) to the Person View title when the person link box calls the Person View. |
| Enhancement | Person database | Modified the person link to issue a verification check message when a person link is changed from one person to another person. This was a request from a customer as the re-linking process was being a bit to subtle, and this message makes a re-link much more obvious and gives the user a chance to not proceed with the re-link. |
| Enhancement | Kennel Sections | Added Kennel_Section tracking. Allows defining of 'Kennel_Section's, along with lists of 'Cage/Kennel' specifications within a Kennel_Section. Kennel can be used as a dropdown box or a text box. Various case reports and forms have been modified to show the kennel_section and kennel fields. Reports can be grouped/sorted by kennel_section. |
| Enhancement | Pet Detect | Reworked the PetDetect collar layout to make the name bigger and enhance the layout. |
| Enhancement | Animal Behavioral | Added 22 customizable Animal Behavioral assessment fields so that customers can create their own categories of animal behavioral values. The customizable values can be defined on a species by species basis. This information has also been added to the Kennel card. Note that the Petfinder values (good with kids, good with dogs, etc) are still preserved and cannot be customized. |
| Bug fix | Payments | Added logic to clear the Payment Apply table entries when a 'zero' payment is deleted. |
| Bug fix | User definitions | Corrected bug caused by 'ping' function causing user record positioning to get moved. |

| Version 9.15 - 2nd Quarter 2011, last build was 0014 | | |
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| Type | Functional Area | Description |
| Enhancement | Citation "batch" processing | Added functionality to auto-generate citation "batches" for Animal ID conditions. This is used to generate cites for things like expired licensing and/or rabies records, or "failure to license"/"failure to vaccinate". The Citation File Cabinet was modified to allow searching of batch timestamps, and includes the ability to delete a citation batch when for citations that are 'unpaid' (i.e. -not yet paid), 'not corrected', and 'not escalated'. |
| Enhancement | Citation "correction" tracking | Added features to track if a citation requires "correction" on the part of a citizen. When a correction is made, the cite can be marked as 'corrected' along with a date and a 'correction verified by' staff member. The Citation File Cabinet was modified to allow searching of the correction values. Citation correction information is also included on the Citation Report, and the Citation registers. There are 2 new reports, the "Correction Due Register", and "Correction Closed Register". The Citation Reports can be sort/grouped by Correction Status. |
| Enhancement | Citation "escalation" tracking. | Added features to track citation escalations (such as "Sent to Collections", or "Notice of hearing"). This includes the ability to mark the escalation as 'closed'. The Citation File Cabinet was modified to allow searching using the escalation values. Escalation information is also included on the Citation Registers. There are 2 new reports - "Escalation Not Closed Register", and "Escalation Closed Register". The Citation Reports can be sort/grouped by Escalation Status. |
| Enhancement | Citation "notice print date" tracking. | Added features to track 1st, 2nd, and Last notice print dates for citations. The Citation File Cabinet was modified to allow searching for 'notifications printed'. |

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| Enhancement | Animal IDs/Citation links | The ID records were modified to track a linked citation record. For example, when a license has become expired, a citation for 'failure to license' can be issued and the cite is connected to the specific license record. This facilitates the ability to generate a citation on a one-by-one basis, and also citation batches for expired licenses on a one-time basis. This means we can determine which records have not yet had a citation issued, generate the cite and this same license will not be included in future citation batches. The Animal ID file cabinet allow searches for 'expired-no citation' conditions to identify these populations and then issue a citation batch. |
| Enhancement | Animal IDs/Citation links | The Animal ID file cabinet was modified to allow searching for 'missing-no citation' conditions. This allows us to find owners with pets who have no particular ID record. For example, we can find owners who have never had a license issued for an owned pet. We can then generate a citation batch for the population. Once cited, this same population will not be included in future searches for the particular pet. |
| Enhancement | Animal IDs | Added a switch on the File Cabinet to exclude historical records. This causes the population to only include the 'most recent' id records for an owner/pet. |
| Enhancement | Animal IDs | Removed the 'owner link' box as the owner first/last name can be specified for searches. |
| Enhancement | Person - deep search | Added the ability to search by an email address. |
| Enhancement | Adopt A Pet webupload | Enhanced the 'notes' field to allow more than 254 characters. |
| Enhancement | Pets911 webupload | Enhanced the 'notes' field to allow more than 254 characters. |
| Bug fix | Bite Case reporting | Corrected a bug in the query for date-driven reports. |
| Bug fix | Donation | The donation posting was posting a 'zero' charge when there was no donation amount. This had no affect on accounting, but the posting was unnecessary. |
| Enhancement | Event lockdown | Added "Closed Event Lockdown" feature. This allows customers to make closed events (for example, a closed shelter case) become un-editable after 'x' days past the closed date. This enhancement includes a system wide 'event lockdown setting' under User Administration. Additionally, there is a setting on a user-by-user basis which overrides the system wide setting so that certain users can have a different permission (including that some users are never locked down). |
| Enhancement | Print driver errors | Modified the error handling to not exit Shelter Pro when it detects a print driver error from Windows. The error is issued, but the software will no longer treat it as an 'unrecoverable' error. |
| Enhancement | Animal IDs | Added functionality to determine if ID records are a 'first-time' record versus a 'renewal'. The ID registers be sort/grouped by this category. |
| Enhancement | Incidents | Modified the Incident File Cabinet so that searches by 'reason' code are supported. |
| Enhancement | Citations | Modified the Citation File Cabinet so that searches by 'offense' code are supported. |
| Enhancement | Incidents | Modified the Incident Reporting to support restricting reports to a specific Precinct and/or 'reason' code. |
| Enhancement | Incidents | The incident reporting now supports sort/grouping by 'reason' codes. |
| Enhancement | Animal species/breed lists | Improved the species/breed listings. When a new species is added, for example HORSE, a new dropdown list will become available to match the species. So a dropdown list for BREED_HORSE is then available. Then, breeds specific to horses can be specified (such as APPALOOSA, PAINT, QUARTER, etc). The animal views will then use these lists as appropriate. |
| Enhancement | Petfinder upload | Petfinder extract will now pull other species known to Petfinder, specifically "BARNYARD", "BIRD", "HORSE", "PIG", "RABBIT", "SCALES, FINS & OTHER", "SMALL & FURRY". |
| Enhancement | Auto-charges | For "ISSUE-LICENSE", add "DAYS AFTER VACCINATED" occurrence rule to look at Vacc.VaccEffectiveDate to determine when the start date is to determine if a license is late. |
| Enhancement | Buttons | The labels on buttons will now 'wrap' rather than truncate the labeling. |
| Enhancement | Reports-payments | Added ability to sort/group payment reports by payment receipt. |

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| Enhancement | Animal Behavioral | Behavioral Assessment tab added to Animal View. Added new behavioral assessment items on this tab. Extended the animal behavioral assessment items and recognized values (Y, N, ?, see notes). These were added to the kennel cards. Also, added switch the suppress the Behavioral Assessment section on the Kennel Cards. |
| Bug fix | Accounting | Corrected intermittent bug in applying credit balance (overpayments, escrows, etc) so that new charges become immediately paid. |
| Enhancement | Accounting | Added CHARGE_ACCOUNT setting for donations posting so that the account can be tracked consistent with other types of charges. |
| Enhancement | User Permissions | Added user administration setting to restrict the Accounting menu for specific users so that they cannot get to the accounting file cabinets and reporting tools. |

Version 9.14 - 1st Quarter 2012, last build was 0128

| Type | Functional Area | Description |
|---------|-----------------|--|
| Bug fix | Date calcs | Corrected bug in Elapsed Days calculation that was being caused by leap years. |

Version 9.14 - 1st Quarter 2011, last build was 0120

| Type | Functional Area | Description |
|-------------|-----------------------------|---|
| Enhancement | IDTag.com integration | Added functionality to interface with IDTag.com. |
| Bug fix | Charge View | corrected payment record positioning in View Payment button. |
| Enhancement | Deposits | These now exclude 'negative payments' from the deposit calculations as these are not 'money received' amounts for purposes of a deposit. |
| Enhancement | Accounting | Enhanced the activity/payment summary so that negative payments are categorized as 'payout/refund' activities. |
| Enhancement | Animal IDs | Modified the 'unique id' check to allow unique ids if a new posting is for the same animal. |
| Enhancement | Animal IDs | Added data export function to Animal ID reports. |
| Enhancement | Animal IDs | Added email address to reports. |
| Enhancement | Animal IDs | Added ability to sort/group reports on 'email known/email unknown' |
| Enhancement | Medical reports | Added animal descriptive information. |
| Enhancement | Medical reports | Added sort/group on species/age/gender. |
| Enhancement | Medical reports | Reworked the Medication/Vaccination register layout to improve readability. |
| Enhancement | Medical reports | Added functionality to sort/group by dosage measure, drug name, manufacturer, lot, serial, prescription (yes/no). |
| Bug fix | Animal Control module forms | Corrected text/memo printing on Incident Form, Incident with Photos, Incident Custom Notice, Citation Report, Citation Custom Notice. These were truncating. |
| Enhancement | Accounting | Auto charges, add ISSUE-LICENSE occurrence rule of LICENSE COUNT-OWNER/ANIMAL. Also changed occurrence rule edits to allow zeroes for low value so that this occurrence rule can be triggered. This is used to determine if a new license is a first time license and there is no license history for the animal. |
| Bug fix | SQL Server | Corrected cause of "1541 Connection SQLSERVERHANDLE busy" error. This requires a REBUILDVIEWS after upgrading to this new build so that the FETCHSIZE is reset on the views. |
| Bug fix | Citations | Corrected intermittent "Link Animal" issue on the Citation view. |
| Enhancement | Case File Cabinet | Added logic to pull distinct values for current case statuses for file cabinet retrievals |
| Enhancement | Animal deep search | Added logic to pull distinct values for breeds for file cabinet retrievals |

Version 9.14 - 3rd and 4th Quarter 2010, last build was 0109

| Type | Functional Area | Description |
|-------------|-------------------------------|---|
| Bug Fix | Accounting module overpayment | Corrected a bug in applying of overpayments |
| Enhancement | Current Case Register | Added animal age to the report detail |
| Enhancement | Pet Owner List | This is a new report added under the Animal Identification module reports |
| Enhancement | Charges by Precinct | Added tracking for charge activity by Precinct. This includes posting the precinct to charge records, and the ability to report charges by precinct. |
| Enhancement | Case Report | Added this new form under the available case forms. |
| Bug Fix | Donations/overpayments | Corrected bug in Donation postings for persons with an overpayment balance so the donation will automatically be applied against the credit balance |
| Enhancement | Payments | The "payment method" will now be cleared between when prompted for a new payment. |
| Bug Fix | frmChargeViewOnly | Added this 'view only' screen. |
| Enhancement | Activity/Payment summary | re-tagged the 'debit/credit' column header to 'Other' so that it more accurately reflects the type of monies posted. |
| Bug Fix | Lost reports | Corrected SQL error which would occur when the lost report does not have a 'lost date' specified. |
| Enhancement | Accounting | Charges are now linked to deposits. Enhanced the Activity/Payment summary to print 'non-monetary' activity to support prepaid balances being applied against new charges, and new charge postings which aren't paid during the same deposit period. |
| Enhancement | Pet Detect | Added functionality to print Pet Detect collars. |
| Enhancement | Accounting | Added functionality to sort/group charge and payment reports by 'charge type' |
| Bug Fix | Accounting | Corrected bug where manually posted charges to a Case record would not auto-connect to the Case. |
| Enhancement | Dropdown lists | Removed dropdown reserve word restrictions on "SAFE-KEEPING", "EUTHANIZED", all Diag_Test_Types, all Medication_types (except RABIES), all MedService_types (except QUARANTINE). |
| Bug Fix | Accounting module lists | Added functionality to reduce/prevent onscreen truncation of descriptions and tags. |
| Enhancement | Labels | Added 'export' button to label generators. Allows a .csv file be generated containing label data (names, addresses). |
| Enhancement | Optimize | This enhancement affects SQL Server customers only. The optimize feature was changed so that the requirement for 'exclusive' access is no longer needed. |
| Bug Fix | Payment receipts | Batch printing of payment receipts would occasionally drop 'repeating values' from page to page. This was corrected. |
| Enhancement | Medical forms | Added customize switch so that medical notes can be printed on the medical form. |
| Enhancement | License late fees | Added some additional rules to make the calculation of license late fees more flexible. |
| Enhancement | Payments | The "payment method" will now be cleared between when prompted for a new payment. |
| Bug Fix | Medication register | The dosage was not showing decimal positions correctly. This was fixed. |
| Enhancement | Citations | Expanded the 3 customizable form letters to 12 to better support variances between precincts. |
| Enhancement | Incidents | Expanded the 3 customizable form letters to 6 to better support variances between precincts. |
| Enhancement | Donations | Added "grand total \$" to the donation register |
| Enhancement | Donations | Added paid/unpaid columns to the donation register. |
| Enhancement | Donations | Added new report - "paid donation" register. |
| Enhancement | Donations | Added new report - "unpaid donation" register. |
| Enhancement | Donations | Added new report - "donation register detailed" which includes donor address info. |
| Enhancement | Pet name searches | Changed these to 'like' searches so that results will include pets with names which partially match. |
| Bug Fix | Accounting module | Corrected bug in applying overpayments to new charges when there is a credit balance due. |

Version 9.14 - 2nd Quarter 2010, last build was 0090

Shelter Pro Release Manifest

| Type | Functional Area | Description |
|-------------|----------------------|--|
| Bug Fix | Deposits | This bug only affected SQL Server backend customers, new deposits were not properly connecting non-deposited payments. This is fixed at build 0091 and later. |
| Enhancement | FTP | Added 'Passive mode' switch so that FTP connections can utilize passive mode if needed. |
| Enhancement | Payments | Added functionality to prevent users from being able to alter an assigned payment receipt. |
| Enhancement | Payments | Added functionality to prevent payment records from being deleted. This includes the capability for a user to 'void' a payment. This addresses the 'gap in sequential payment receipts' concerns a few customers have mentioned. There |
| Enhancement | Animal IDs | Added functionality to connect a Rabies vacc record to a license record so that licenses issued will require a valid rabies record to be on file before the license can be posted. This includes an edit which prevents the license expiration date from exceeding the rabies vaccine expiration date. |
| Enhancement | Shelter cases | Added new report - dispositions with animal IDs. This is a disposition report which includes issued license, rabies, and microchip details. |
| Bug Fix | Animal IDs | When issuing a new license, upon returning to the animal view the system would not return to the animal record. The license was correctly posted, but the animal view would position to the Animal "zero" record. |
| Bug Fix | Medical | Corrected record positioning on medical detail records. The software would occasionally not position correctly on a detail record and the underlying detail record would not show. |
| Enhancement | Animal IDs | Added user function to show/hide animal id history in the Person History list. |
| Enhancement | Donations | Added customizable donation pledge letter which can be generated for donation persons. |
| Enhancement | Donations | Added 5 customizable donation form letters which can be generated for donation persons. |
| Enhancement | Person | Added 5 customizable fund-raiser form letters which can be generated for persons on the Person Database. |
| Enhancement | Person | Added 5 customizable form letters which can be generated for persons on the Person Database. |
| Bug Fix | Person/staff history | Person/staff history was incorrectly showing the 'hide/show ids' button in place of the 'show all hist' button. |
| Enhancement | Citations | Added 3 customizable form letters which can be generated for persons who have been given a citation. |
| Enhancement | Incidents | Added 3 customizable form letters which can be generated for Incident-Owner At Orgination persons. |
| Enhancement | Addresses | Added functionality to calc "Address Match Percent". This can be used on the Incident File Cabinet and Incident Location tab. There is a customization switch to turn this feature on |
| Enhancement | Webupload | Added code to remove double-quotes from memo fields as this was causing the upload content to have errors. |
| Enhancement | Shelter cases | Added functionality to track Precinct upon Case Disposition. This is included in reporting group/sort options |
| Enhancement | Addresses | Added call to Google maps for address mapping. Customization switch included to turn this feature on |
| Enhancement | Medical | Added weight and temperature (vitals) to medical forms |
| Enhancement | Reports | Re-worked date specification for date range reports to make wording and entry more clear |

| Version 9.14 - 1st Quarter 2010, last build was 0077 | | |
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| Type | Functional Area | Description |
| Enhancement | Shelter cases | Added Spay/Neuter certificate form. |
| Enhancement | Shelter cases | Added switches and edits to require 'proof follow-up' dates for license, vaccs, spay/neuter. These are controlled by Cats/Dogs independently. |
| Enhancement | Incidents | Removed requirement for city, state, postal on Incident Location address |
| Enhancement | Animal IDs | Enhanced license, vacc, license/vacc, and registration renewal reminders. These now have their own form title and form text so they can be used as 'late notices'. |
| Enhancement | Animal IDs | Animal IDs - added switch to prompt user for license when an un-licensed animal is dispositioned. This applies to cats/dogs independently. |
| Enhancement | Animal IDs | Animal IDs - added switch to warn user when an animal is dispositioned and does not have a current rabies vaccination. This applies to cats/dogs independently. |
| Enhancement | Animal IDs | Animal IDs - added switch to prompt user for license when an un-licensed animal is dispositioned. This applies to cats/dogs independently. |
| Enhancement | Animal IDs | Reports - added city sort/group option to sort reports by owner city. |
| Enhancement | Animal IDs | Reports - expanded postal code limit to allow limit by postal code or city. |
| Enhancement | Animal IDs | File Cabinet - expanded postal code search to allow search by postal code or city. |
| Enhancement | Animal IDs | Font sizing - refined animal id forms to better display font size = 10 option, reduced truncation due to larger font option. |
| Enhancement | Animal IDs | New forms (5) - "Missing" forms added for licensing, vaccs, license/vacc, chips, and registrations compliance. |
| Enhancement | Animal IDs | File cabinet will now show 'missing' ids (animals with known owners who are missing an id record). |
| Enhancement | Webupload | Adopt-A-Pet FTP will now clear photos from FTP site prior to transmitting new data and photos. |
| Enhancement | Webupload | Adopt-A-Pet FTP was requiring valuemap. Dbf. Removed this requirement. |
| Bug Fix | SQL Server performance | Optimize was turning off performance switch, corrected this. |
| Enhancement | Database corruption repair | Added function to auto-repair corrupted table(s) created by a database/server/network malfunctions. |
| Enhancement | Reports-Cases | Added sort/group option for sterilized/non-sterilized animals |
| Enhancement | Accounting | Payment file cabinet can now show persons with an overpayment (credit) balance. |
| Bug Fix | Addresses | Upon cancel, screen would not display an address correctly (data is OK, but display was incorrect). |

| Version 9.14 - 4th Quarter 2009, last build was 0053 | | |
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| Type | Functional Area | Description |
| Enhancement | Deposits-user payments | Payment reports enhanced to support sorting/grouping/totals by user (employee). |
| Enhancement | Deposits | Added references to internal "Deposit Key". This is reflected on Deposit View, Deposit File Cabinet, Deposit Form, and Payment reports. |
| Enhancement | Deposits | Renamed "Deposit ID" references to "Deposit Receipt" to more clearly define the data element |
| Enhancement | Reports-Payments | Add functionality to limit report results to targeted payments based on: 1) Payment Method 2) Deposit Key 3) Deposit Receipt 4) User |
| Enhancement | Deposits-Accounting Interface | Add first version of an accounting interface process. First version produces a file (csv format) and HTML report of the file contents. Functionality added to support automated creation of a deposit, interface file, and interface report using an automated program call. New customization tab added for "Accounting" to define how Deposit records are created and associated interface format and file/report destination. |
| Bug Fix | Photos-web uploads and KIOSK | If an animal's primary photo was deleted, the photo files would not show correctly in web uploads and on KIOSK screen. |
| Enhancement | Forms | Added ability to resize the font on print forms body and paragraphs. Choices are font sizes 8, 9, 10. |
| Enhancement | Forms | Added customization switch to alter form data to be printed in proper case. |
| Enhancement | Forms-Kennel Card | Kennel card reworked to support variable font sizes and to define a specific section for Behavioral Assessments. |
| Bug Fix | Forms-Animal Control | "Precinct" was not printing the variable tag (such as County, or City, etc.). This affected the Incident Form, Citation Form, and Bite Forms. |
| Enhancement | Forms-Animal Control | Added support to allow customers to define title on these two forms under CUSTOMIZE/ANIMAL CONTROL. |
| Enhancement | User Administration | Customer can now set the access/override password to bypass user authentication. See SYSTEM/USER ADMINISTRATION. |
| Enhancement | User Administration | Added user 'ping' function so that User Administration can show actively logged in users based on last-ping timestamp (which is updated in 30 second intervals). See SYSTEM/USER ADMINISTRATION. |
| Enhancement | User Administration | Added "Force Logoff" and "Block User" functions so that User Administration can force auto-logoffs. |
| Enhancement | Medical-customizations | New tab added for Medical under CUSTOMIZE/SHELTER MANAGEMENT. Dropdown list items related to medical are now maintained on this new tab. |
| Enhancement | Medical-customizations | Customer can now set the Medical 'quick-pick' items on the screen by species. See CUSTOMIZE/SHELTER MANAGEMENT/MEDICAL. |
| Enhancement | Person address-city | When using a dropdown list for cities, there is a new selection which can be turned on to allow ">>> Not Found, Add New Value" so that users can dynamically add a new city to the city list rather than requiring these be added under customize first. See CUSTOMIZE/GENERAL INFORMATION/PERSONS to turn this feature on/off. |
| Enhancement | System wide | Added ability to close any screen with the typical Windows 'X' box in the upper right corner. |

Version 9.14 - 4th Quarter 2009, last build was 0053

| Type | Functional Area | Description |
|-------------|-----------------------|---|
| Enhancement | Forms/Report printing | When a print/preview call is requested, the print will show a message if no output will be produced due to no records selected/included in print request. This message will timeout after 10 seconds. |
| Enhancement | Charges-Animal IDs | Added logic to support automatic chargebacks to 'issuer' (if available). If no issuer, charges are posted to the owner. |
| Enhancement | Animal IDs | File Cabinet enhanced to support searches for a specific ID's Type, Precinct, Issuer, Postal Code. |
| Enhancement | Animal IDs | Animal Identification Reports enhanced to limit results to a specific ID Type, Precinct, Issuer, Species, Postal Code. |
| Bug Fix | Forms-Kennel Card | Animal Behavioral assessments were not printing correctly in batch mode. |
| Bug Fix | Case Reports | Animal Behavioral assessments were not printing correctly in batch mode. |
| Enhancement | Charges-Accounts | Added tracking for 'Accounts' to Charges, both manual and auto-posting. The account data is also reflected on charge reports. |

Version 9.14 - 3rd Quarter 2009, last build was 0041

| Type | Functional Area | Description |
|-------------|------------------------|---|
| Bug Fix | Customize-logo setting | Screen would not allow the logo setting to be cleared. |
| Enhancement | Photos | Added 'reject' size setting so that photo file larger than a specified size cannot be linked. |
| Enhancement | User Administration | Added auto-logoff (timeout) features. See SYSTEM/USER ADMINISTRATION. |
| Enhancement | User profiles | Users can now set their title bars to 'short title bars'. See SYSTEM/MY SHELTER PRO. |
| Enhancement | PetFinder interface | Expanded animal descriptions to support up to 5000 characters. |
| Enhancement | User Administration | Added "Read Only" option for individual users. See SYSTEM/USER ADMINISTRATION. |
| Enhancement | User Administration | Added restriction on use of CTRL-U function individual users. See SYSTEM/USER ADMINISTRATION. |
| Enhancement | Animal Database | Added Animal Merge function to merge animal profile and event history between two animals. Note that this feature can be disabled for a user under User Administration. |
| Enhancement | Person Database | Added Person Merge function to merge person profile and event history between two persons. Note that this feature can be disabled for a user under User Administration. |
| Enhancement | SQL Server performance | Added 'High Performance Views' option for SQL Server option. |
| Enhancement | Reports | Added switch to show progress when reports are being generated. See CUSTOMIZE/GENERAL INFORMATION/REPORTS tab. |

Version 9.14 - 2nd Quarter 2009, last build was 0024

| Type | Functional Area | Description |
|-------------|-------------------|---|
| Enhancement | Touchscreen Kiosk | Touch screen KIOSK released for public access. |
| Enhancement | Auto-citation | Added functionality to auto-create a citation upon Case Disposition when there is a connected incident, and case is return-to-owner, and incident violations match citation violation (parms) and no citation was issued. |
| Enhancement | Citation | Added logic to auto-set citation violations to matching incident violations when citation is issued from Incident View. |
| Enhancement | Citation | Auto-charges now support tiered fines using auto-charge occurrence rules. |
| Enhancement | Animals | Animals owned by a person will clearly show "DECEASED" if any of the person's animals are marked as deceased. |

Version 9.14 - 1st Quarter 2009, last build was 0007

| Type | Functional Area | Description |
|-------------|-----------------|---|
| Enhancement | Forms | Added bar-coding and ocr (optical character recognition) to forms. Controlled by CUSTOMIZE/GENERAL INFORMATION. |
| Enhancement | Medical | Added animal weight/temperature to Medical records. |
| Enhancement | Charges | Can use Animal_Age to vary auto-charges for Case_Intake and Case_Disposition. |
| Enhancement | Citations | Added Citations Without Fines register. |
| Enhancement | Incidents | Added support to link multiple animals to an Incident, along with multiple Case links also. |
| Enhancement | Citations | Added support to link multiple animals to a Citation. |
| Enhancement | Bite records | Added support to link multiple bite records to an Incident. |
| Enhancement | Bite records | Added support to link multiple bite records to a Case. |
| Enhancement | Bite records | Added Bite File Cabinet. |
| Enhancement | Bite records | Added expanded Bite reporting. |
| Enhancement | Bite records | Added new letters to bite victims and owner (general letter, positive result, negative result). |